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Cooling Services

Quality Policy

SJB Cooling Services' business scope is the installation, maintenance and servicing of air conditioning and refrigeration systems. The business is built on the solid foundations of extensive experience and training.

The company aims to develop and maintain an effective and efficient service that satisfies the needs of the most exacting customer in a timely and cost effective manner. This is achieved by consistently conforming to agreed requirements, policies and procedures and ensuring compliance to ISO 9001:2008.

It is the policy of the company to provide and maintain safe and healthy working conditions, equipment and systems of work for all employees and such information, training and supervision as may be needed.

In doing so the company will endeavour to meet customer expectations and where possible, respond to unplanned requirements as quickly as possible.

The Owner will ensure that all employees are aware of the Quality Policy and that it is fully understood.

It is company policy to review the suitability of the Quality System to ensure it reflects current operations, and where necessary to implement additional changes.

Specific details of resources, targets and objectives are held by the Owner. These are discussed and set as part of the Business Management Meeting and monitored against targets throughout the year. This will enable the company to successfully expand the business, building on established markets and securing new ones.

The Owner is the Management Representative. He is responsible for the implementation and operation of the Quality System and has full authority to take whatever steps are necessary to ensure that the requirements of the Quality System are followed.

Signed.....

Position.....Date.....